STATE OF MONTANA BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF UNFAIR LABOR PRACTICE NO. 42-79:

CHAUFFEURS, TEAMSTERS AND HELPERS, LOCAL #190, REPRESENTING DENNIS A. MUELLER,

Complainant,

- vs -

FINAL ORDER

CITY OF BILLINGS,

Defendant.

The Findings of Fact, Conclusions of Law and Recommended Order were issued by Hearing Examiner Kathryn Walker on February 17, 1981.

Exceptions to the Findings of Fact, Conclusions of Law, and Recommended Order were filed by V.E. Henman on behalf of the Complainant, on March 6, 1981.

Complainant's Amended Exceptions were filed by Attorney for Complainant, Emilie Loring, on March 24, 1981.

After reviewing the record and considering the briefs and oral arguments, the Board orders as follows:

- 1. IT IS ORDERED, that the Exceptions and Amended Exceptions of Complainant to the Findings of Fact, Conclusions of Law and Recommended Order are hereby denied.
- 2. IT IS ORDERED, that this Board therefore adopts the Findings of Fact, Conclusions of Law and Recommended Order of Hearing Examiner Kathryn Walker as the Final Order of this Board.

DATED this Aday of April, 1981.

BOARD OF PERSONNEL APPEALS

By John Kelly Addy, Chairman

cc: K.D. Peterson Emilie Loring

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STATE OF MONTANA BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF UNFAIR LABOR PRACTICE CHARGE #42-79:

CHAUFFEURS, TEAMSTERS AND HELPERS, LOCAL #190, REPRESENTING DENNIS A. MUELLER,

Complainant,

FINDINGS OF FACT, CONCLUSION OF LAW AND RECOMMENDED ORDER.

vs.

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CITY OF BILLINGS,

Defendant.

On September 19, 1979, Dennis A. Mueller filed an unfair labor practice complaint with this Board that charged the City of Billings with violation of sections 39-31-401(1), (2), and (4) MCA. The City of Billings denied those charges on October 5, 1979.

Kathryn Walker, hearing examiner, presided over the prehearing conference and hearing in this matter on September 18, 1980, in Billings, Montana. Vincent E. Henmen, business agent for Teamsters Local #190, represented the Complainant. K.D. Peterson, Billings City Attorney, represented the Defendant. At the prehearing conference the Complainant withdrew the charges that the Defendant had violated sections 39-31-401(2) and (4) MCA. Complainant pursued to hearing the charge that the Defendant had violated section 39-31-401(1) MCA. Specifically, the Complainant alleged the City of Billings had suspended Mr. Mueller because of his union activities. The Defendant maintained the City of Billings suspended Mr. Mueller for insubordination.

Following the hearing, the parties presented briefs, the last of which was received on November 7, 1980.

FINDINGS OF FACT

Having reviewed the entire record in this matter, including sworn testimony, exhibits, and briefs, these are the findings of fact:

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- 1. At all times relevant to this matter, Complainant Dennis
 A. Mueller was employed in the Public Utilities Department of
 Defendant City of Billings.
- 2. In January, 1979, Mr. Mueller became president of the American Federation of State, County, and Municipal Employees (AFSCME) Local #2390, at that time the exclusive representative of his bargaining unit. As union president Mr. Mueller participated in numerous union activities, many of which involved the City administration.
- 3. The collective bargaining agreement in effect at the time these events transpired provided the following regarding a union officer's use of leave to perform union business:

The Employer may grant reasonable leaves of absence to employees whenever required in the performance of duties as "duly authorized representatives of the Union". "Duly authorized representatives" means members of regularly constituted committees and/or officers of the Union, a list to be supplied to the City Administrator.

- events transpired also provided for a grievance procedure. That procedure provided for "stewards" who could "process grievances during regular working hours without loss of pay, subject to notification of their supervisor." It also provided for a four-step grievance procedure with the steward and division head involved at the first step; the chief steward and department head (and possibly the union grievance committee) involved at the second step; the union president and city administrator involved at the third step; and arbitration proceedings at the fourth step.
- 5. Between January (when Mr. Mueller became union president) and May, 1979, the union experienced difficulties processing grievances. A strong decertification drive was in progress, numerous grievances were being filed, and the City Administrator was denying grievances at step three of the procedure because of improper filing.

- lems, Mr. Mueller appointed himself a "steward at large" so that he could function as a steward not designated to a specific work location. Even though there was no history of the unit having a "steward at large" and the contract made no mention of such a position, Mr. Mueller thought the executive powers of his office as union president enabled him to make the designation. He believed this designation brought him under the coverage of the contract provision that allowed stewards to "process grievances during regular working hours without loss of pay, subject to notification of their supervisor."
- 7. Mr. Mueller notified the City administration that he was a "steward at large" in a letter to R.L. Larsen, City Administrator, dated May 13, 1979.
- 8. On May 17, 1979, the City Administrator responded to Mr. Mueller's May 13, 1979, letter. In reference to Mr. Mueller's designation as a "steward at large" Mr. Larsen commented that "the purpose of a Chief Shop Steward and Shop Steward are to remove grievance processes from the responsibilities of the Union President and other officers." Noting that he needed to know the union's position "because in grievance handling, a past practice of dealing with the Chief Shop Steward seems to be changed," Mr. Larsen asked: "Is this a new policy of AFSCME or one in which I have not been aware?"
- 9. There was no further correspondence between the parties about Mr. Mueller's designation as "steward at large" until the specific events giving rise to this Complaint were transpiring.
- 10. On May 16, 1979, Gerald D. Underwood, Public Utilities
 Director, wrote to C. Brent Hunter, Personnel Director, to comment
 that Mr. Mueller had "been spending an inordinate amount of time
 absent from his position with the Department under the auspices of

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AFSCME Union activities" and to request "a definitive determination as to just how much time and under what particular circumstances Mr. Mueller is permitted to be absent from his departmental position with pay for the purpose of tending to union activities."

- 11. Mr. Mueller used leave with/without pay to conduct union business. His leave with/without pay record indicated:
 - Between January 11, 1979 (date Mr. Mueller became union a. president) and May 16, 1979 (date of the Department Director's letter about Mr. Mueller's use of work time to conduct union business), Mr. Mueller took 89.5 hours leave without pay and 19 hours leave with pay, for a total of 108.5 hours or approximately 15% of his time.
 - Between January 11, 1979 (date Mr. Mueller became union b. president) and June 18, 1979 (date of Mr. Mueller's absence that precipitated warning letter), Mr. Mueller took 149.5 hours leave without pay and 27 hours leave with pay, for a total of 176.5 hours or approximately 20% of his time.
- 12. During this time period but before June 18, 1979, Mr. Walter, Mr. Mueller's immediate supervisor, had several discussions with Mr. Mueller about how much work time he was missing for the purpose of conducting union business.
- 13. Before beginning his vacation on June 18, 1979, Mr. Walter met with Mr. Mueller on several occasions to instruct Mr. Mueller to refrain from taking any time off while he (Mr. Walter) was on vacation, except for situatons specifically authorized by the City Administrator or the Personnel Director.
- Buford (Bud) Heiser, an assistant superintendent in the Public Utilities Department, was designated to "cover" for Mr. Walter while he was on vacation. Before leaving for vacation Mr. Walter "stressed" to Mr. Heiser that Mr. Mueller was not to take

any time off while he was gone unless the City Administrator or Personnel Director requested a meeting or there was a personal emergency. Mr. Heiser considered this a "special instruction."

15. Shortly after 8:00 a.m. on Monday, June 18, 1979, the first day of Mr. Walter's vacation, Mr. Mueller asked Mr. Heiser for one hour off to attend to a grievance at the Animal Shelter. Mr. Heiser asked Mr. Mueller if he needed the time off to meet with the City Administrator or Personnel Director; Mr. Mueller answered "no." After checking with the City Administrator and Personnel Director to verify that they had not summoned Mr. Mueller, Mr. Heiser denied Mr. Mueller's request for leave.

Mr. Mueller left anyway. He thought this action was justified because the problem at the Animal Shelter needed taking care of very quickly, because Mr. Heiser didn't give him a "job related reason" for denying the time off, and because the contract allowed stewards to process grievances on work time after notification (not permission) of their supervisors.

Mr. Mueller returned to work approximately one hour later.

- 16. Mr. Heiser discussed this incident with Mr. Christensen, the Assistant Public Utilities Director. They decided to issue a warning letter advising Mr. Mueller that if the infraction was repeated further disciplinary action would be taken.
- 17. At approximately 8:00 a.m. two days later, on Wednesday, June 20, 1979, Mr. Mueller asked Mr. Heiser for the day off. He informed Mr. Heiser that he needed this time off to go to the various departments to talk to people about the possibility of layoffs of union members. The discussion that ensued between Mr. Mueller and Mr. Heiser established that the request had nothing to do with a request from the City Administrator or Personnel Director. Therefore, Mr. Heiser denied Mr. Mueller's request for leave.

After he had requested the leave but before he left the worksite, Mr. Mueller, who had not yet received the warning letter

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for the June 18 absence, received a "verbal warning" from Mr. Christensen informed Mr. Mueller that the written warning was coming and advised him that a repeat of the June 18 incident would result in up to a three-day suspension.

Mr. Mueller left for the entire day anyway.

- 18. After Mr. Mueller left work on Wednesday, June 20, 1979, Mr. Heiser and Mr. Christensen met to discuss the problem of his unauthorized absences. They decided to proceed with disciplinary action and had the necessary letters drafted and signed by the Department Head.
- 19. At 8:05 a.m. Thursday, June 21, 1979, Mr. Mueller received three letters, each dated June 20, 1979. The first letter was a warning from the Department Head regarding the June 18, 1979, incident; the second, also signed by the Department Head, notified Mr. Mueller that he was suspended because of the June 20, 1979, incident; and the third, signed by the City Administrator, informed him the City would not recognize him as "steward at large."

The body of the warning letter stated, in its entirety:

On June 18, 1979 you requested that your supervisor, Mr. Bud Heiser, authorize you time off with pay to process a grievance for an employee in the Animal Shelter Department. Article III Grievance and Arbitration Procedure in the Union Agreement specifically authorizes the Union President time off with pay only when the grievance is being presented to the City Administrator. Therefore, your request was denied. You then told your supervisor, Mr. Heiser, that you were going to take the time off anyway and left the job without permission.

Your actions were not only in violation of the Union Agreement, but were also insubordinate to your supervisor.

We are hereby issuing you this warning letter advising you that if this should happen again you will receive from one to three days off without pay. In addition, you will not be paid for the time you were absent from the job on June 18, 1979 without authorization.

Please contact me if you have any questions.

The body of the letter notifying Mr. Mueller of his suspension stated, in its entirety:

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On June 20, 1979 you requested time off with pay to process an employee grievance. You were again informed that Article III Grievance and Arbitration Procedure in the Union Agreement specifically authorizes the Union President time off with pay only when a grievance is being presented to the City Administrator. You were also advised at approximately 8:15 a.m. on June 20, 1979, by Mr. Carl Christensen with Mr. Bud Heiser present that you would be receiving a warning letter today for the time you were absent from the job without In addition, you authorization on June 18, 1979. were told that your request for leave with pay on the morning of June 20, 1979 was denied, and if you left the job without authorization, you would be suspended without pay for a maximum of three working days.

You informed Mr. Christensen and Mr. Heiser that you were processing the grievance in the capacity of Steward-at-Large and the time spent in this capacity should be with pay. You were then advised by Mr. Christensen that Article III Grievance and Arbitration Procedure in the Union Agreement did not provide for a Steward-at-Large and the City did not recognize your acting in that capacity. However, you subsequently refused to follow the directive as stated by Mr. Christensen and left the

job without authorization.

Your actions on June 20, 1979 were not only in violation of the Union Agreement but also insubordinate. Therefore, your pay will be docked for the time you were absent without authorization and you are hereby suspended from work without pay for two days, June 21st and 22nd, 1979.

Please be advised that if this type of behavior should occur again your employment with the Public Utilities Department of the City of Billings will

be terminated.

Please contact me if you have any questions.

The letter from the City Administrator stated, in its

entirety:

I have not yet received a reply to my letter Neither the of May 17, 1979, (copy attached). contract "Article III", nor AFSCME past practice make reference to provisions for a "Steward-atlarge". You have unilaterally changed the process of dealings with Union-Management questions of grievances, inquiries, etc. This practice appears to be an unreasonable departure from past practices.

Until I receive an answer, and until this is mutually resolved, you will not be recognized as a "Steward-at-large".

20. Mr. Mueller was suspended without pay on June 21 and 22,

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DISCUSSION

The Complainant in this matter charges the Defendant City of Billings with violation of section 39-31-401(1) MCA. That section provides it is an unfair labor practice for a public employer to "interfere with, restrain, or coerce employees in the exercise of the rights guaranteed in 39-31-201." Section 39-31-201 MCA states:

Public employees protected in right of self-organization. Public employees shall have and shall be protected in the exercise of the right of self-organization, to form, join, or assist any labor organization, to bargain collectively through representatives of their own choosing on questions of wages, hours, fringe benefits, and other conditions of employment, and to engage in other concerted activities for the purpose of collective bargaining or other mutual aid or protection free from interference, restraint, or coercion.

Mr. Mueller contends the City suspended him without pay on June 21 and 22, 1979, for reasons related to his union activities. The City denies it disciplined Mr. Mueller because of his union activities and insists it invoked the disciplinary measure because Mr. Mueller was insubordinate to his supervisor.

Because the question raised by this unfair labor practice charge turns on the City's reason for disciplining Mr. Mueller, the National Labor Relations Board's <u>Wright Line</u> decision will be helpful. In that decision the NLRB:

 Adopted the "but for" test used by the U.S. Supreme Court in Mt. Healthy City School District vs. Doyle². This test has been adopted by Montana's Supreme Court for dual motivation cases arising under Montana's Collective Bargaining Act for Public Employees.³

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¹Wright Line, 251 NLRB 150, 105 LRRM 1169 (1980).

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²Mt. Healthy City School District vs. Doyle, 429 U.S. 274, 97 S.Ct. 568 (1977).

Board of Trustees of Billings School District No. 2 vs. State of Montana ex rel Board of Personnel Appeals and Billings Education Association, Nont._____, 604 P 2d 770 (1979).

2. Distinguished "dual motivation" cases from merely "pretextual" cases. It described a "dual motivation" case as one in which:

two factors. The first is a legitimate business reason. The second reason, however, is not a legitimate business reason but is instead the employer's reaction to its employees' engaging in union or other protected activities. . .

and a "pretextual" case as one where:

... the asserted justification for the discipline is a sham in that the purported rule or circumstance advanced by the employer did not exist, or was not, in fact, relied upon. . . .

3. Set forth the following test for dual motiviation cases:

> henceforth [the NLRB will] employ the following causation test in all cases alleging violation of Section 8(a)(3) or violations of Section 8(a)(1) [39-31-401(1) MCA] turning on employer motivation. First, we shall require that the General Counsel [the Complainant] make a prima facie showing sufficient to support the inference that protected conduct was a "motivating factor" in the employer's decision. Once this is established, the burden will shift to the employer to demonstrate that the same action would have taken place even in the absence of [Footnote omitted.] the protected conduct.

Applying the <u>Wright Line</u> test to the Complaint now under consideration, it is the hearing examiner's opinion that:

1. Defendant City of Billings' defense to Complainant
Dennis Mueller's charge was not merely pretextual. Mr. Mueller
did provide the City some cause for invoking disciplinary action
when he took a second unauthorized leave of absence even though
(a) his immediate supervisor had instructed him to refrain from
taking any time off during this period (except in certain circumstances not applicable here), (b) his substitute supervisor had
denied his leave request, and (c) following the first unauthorized
absence he had received a verbal warning that he would be suspended
if he repeated the infraction.

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- Complainant Dennis Mueller made "a prima facie showing 2. sufficient to support the inference that protected conduct was a 'motivating factor' in the employer's decision." The record established that Mr. Mueller was active in union affairs and that the City was aware of this. It also established that Mr. Mueller used most, if not all, of his leave with/without pay for the purpose of conducting union business and that the City was aware of this, too. By extension, then, any involvement of the City in Mr. Mueller's use of leave with/without pay necessarily had some effect on his participation in union activities. Therefore, when the City disciplined Mr. Mueller for taking leave to conduct union business it could have been attempting to interfere with, restrain, or coerce Mr. Mueller in the exercise of his collective bargaining rights.
- Defendant City of Billings would have taken "the same [disciplinary] action . . . even in the absence of the protected conduct [Mr. Mueller's union activities]."

It must be recognized that Mr. Mueller's union activities were inextricably related to the events which gave rise to this Complaint. That is, the genesis of this unfair labor practice charge was the parties' disagreement as to whether Mr. Mueller was entitled to unchecked leaves of absence to conduct union business. Mr. Mueller argued that as a "steward at large" he was entitled by provision III.B of the collective bargaining agreement to "process grievances during regular working hours without loss of pay, subject to notification [not approval] of their supervisor." On the other hand, the City believed it could legitimately question or even limit Mr. Mueller's use of leave to conduct union business because:

The language of provision VIII.G.3 of the collective a. bargaining agreement was permissive rather than mandatory:

The Employer may grant reasonable leaves of absence to employees whenever required in the performance of duties as "duly authorized representatives of the Union". "Duly authorized representative" means members of regularly constituted committees and/or officers of the Union, a list to be supplied to the City Administrator. [Emphasis added].

- b. The collective bargaining agreement made no mention of the designation "steward at large."
- c. There was no past practice for a "steward at large."
- d. The appointment of Mr. Mueller, the union president, as "steward at large" appeared to conflict with the collective bargaining agreement's explicit call for the union president's involvement at step three of the grievance procedure.

It was not necessary for the hearing examiner to decide this question of contract interpretation to determine whether the City was improperly motivated when it disciplined Mr. Mueller. It was sufficient that she found the City's position to be at least arguably legitimate, not patently erroneous or flagrantly violative of Mr. Mueller's collective bargaining rights.

The hearing examiner then looked to the manner in which the City effectuated its position regarding Mr. Mueller's use of leave to conduct union business. The record indicated that officials of the City had discussions with Mr. Mueller about the amount of time he was taking to conduct union business and specifically instructed Mr. Mueller to refrain from taking any leave while his immediate supervisor was on vacation (except for certain situations indisputedly related to his capacity as union president). After Mr. Mueller ignored these instructions he was verbally warned that continued disregard for the instructions would result in his suspension. It was only after he ignored the instructions and the warning, and took a second unauthorized leave, that he was suspended.

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These facts indicated that the City took care to fully inform Mr. Mueller of its concerns and expectations regarding his use of leave to conduct union business, and that it applied the basic tenets of progressive discipline when he contravened its directives.

This chain of events and these considerations lead the hearing examiner to conclude that Mr. Mueller was suspended because he failed to follow the directives of his employer. The evidence does not support the charge that the City's decision to discipline Mr. Mueller was illegally motivated by its consideration of his union activities.

CONCLUSION OF LAW

The Defendant City of Billings did not violate section 39-31-401(1) MCA when it disciplined Complainant Dennis A. Mueller by suspending him without pay on June 21 and 22, 1979.

RECOMMENDED ORDER

This unfair labor practice charge is hereby dismissed.

NOTICE

Exceptions to these Findings of Fact, Conclusion of Law, and Recommended Order may be filed with the Board of Personnel Appeals, Capitol Station, Helena, Montana 59501 within twenty days of service.

If no exceptions are filed the Recommended Order shall become the Final Order of the Board.

DATED this ______ day of February, 1981.

BOARD OF PERSONNEL APPEALS

Kathryn Walker Hearing Examiner

CERTIFICATE OF MAILING

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1	CERTIFICATE OF MAILING
2	I, to hereby
3	certify and state that I did on the day of
4	, 1981, mail a true and correct copy of
5	the above Findings of Fact, Conclusions of Law, and Recommended
6	Order to the following:
7	n wis h Musllor
8	Dennis A. Mueller 4224 South Frontage Road Billings, MT 59101
9	- Puringg Penregentative
10	Chauffeurs, Teamsters, and Heipers Local Union Wilson P.O. Box 1017
11	Billings, MT 59103
12	Emilie Loring, Attorney Hilley and Loring, P.C.
13	1713 Tenth Avenue South Great Falls, MT 59405
14	K.D. Peterson, City Attorney
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